



## UPGRADING THE JOINT COMMITTEE ROOM FOR SEAMLESS MDT MEETINGS AT THE BRI NHS TRUST

### BACKGROUND

The Trust identified that the Joint Committee Room, an essential space where multidisciplinary teams (MDT) of doctors, nurses, and specialists collaborate on patient treatment plans was in urgent need of upgrade. Charlotte Wilson, Business Support Manager and lead on the project, contacted Carl Hanson, Deputy Head of IT within the Trust, to begin the next steps.

The existing setup relied on outdated Cisco Webex equipment, which was out of warranty, prone to overheating, and a persistent challenge for both IT and end-users. The screens were beginning to fail, sound quality suffered due to a hanging microphones not fit for purpose, and the absence of blinds affected visibility. With MDT rooms becoming standard across the NHS, this was the perfect opportunity for an overhaul.

### WHY UNIVERSAL AV?

Universal AV was selected via the SBS procurement framework, having previously impressed the Trust with their successful MDT room installation in Radiology. Their proven track record and familiarity with NHS requirements made them the ideal partner.

### THE SOLUTION

The Trust was already invested in Microsoft Teams, having used it for four years. Therefore, the priority was a Teams-compatible solution while keeping an open mind on manufacturers for cameras, audio, screens, and video equipment.

## SERVICES PROVIDED





### KEY UPGRADES INCLUDED:

- Ceiling microphones for enhanced audio coverage
- Larger screens for better visibility
- Optimized acoustics to ensure clarity
- Full room refurbishment, including air conditioning, new carpeting, and fresh paint

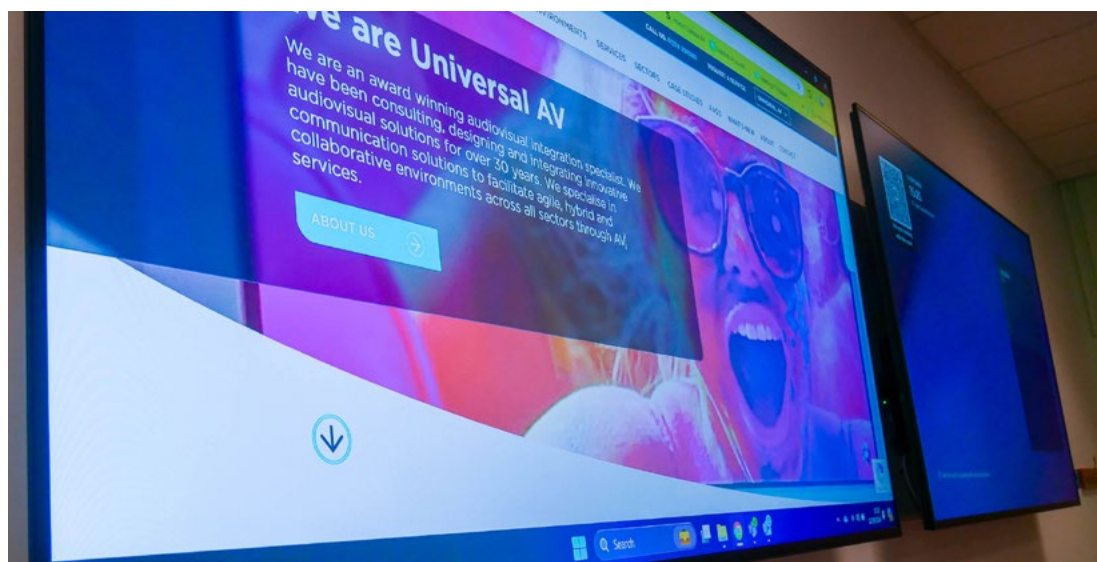
### SEAMLESS INSTALLATION AND SUPPORT

Universal AV delivered a smooth installation—efficient, tidy, and professional. They handled WEEE-compliant disposal of the old equipment, relieving the IT team of logistical challenges.

Their team collaborated closely with MDT leads, conducting mock meetings and tests to fine-tune audio settings, seating arrangements, and screen placements. When furniture adjustments required reconfiguring mic boundaries, Universal AV quickly adapted, ensuring optimal performance.

### THE OUTCOME

The revamped room has transformed MDT meetings, eliminated technological distractions and allows clinicians to focus entirely on patient care. Initially hesitant, MDT leads are now highly satisfied with the improved screen size, sound clarity, and overall user experience.



### SERVICES PROVIDED



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“ Universal AV is always easy to work with - responsive, flexible, and professional. From the beginning they provided accurate quotes and adapted to our changing schedules seamlessly and without fuss. Having a reliable AV solution in this room means our meetings run smoothly without tech disruptions. ”

## THE FINISH LINE

**Charlotte Wilson**

Business Support Manager  
Bradford Teaching Hospitals

